FARHAN UDDIN FAIYAZ

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EDUCATION

Goldsmiths, University of London - BSc in Computer Science　　　　　　　　　　**2021**

- Grade: First-Class Honours
- Relevant modules: Algorithms and data structure, problem solving for computer science, web development, artificial intelligence, machine learning and database and the web.

SKILLS & TECHNICAL TOOLS

- Programming Languages: JavaScript, TypeScript, HTML & CSS, Python, Java, SQL
- Web Technologies & Frameworks: React, Node.js, Express.js, Bootstrap, Material-UI, TensorFlow
- Database Management: MongoDB, Firebase
- Other: Postman, RESTful API, Git, GitHub, Agile Methodology, Visual Studio Code, Android Studio

PROJECTS

GlobeSnap

- Built a social network web application for travelers using MERN stack
- Developed features for users to create posts with images, text, and picture location and implemented follow, like, and comment features for enhanced user engagement
- Designed a user page with a world map component, displaying countries from user posts in different colors
- Designed a mobile version user interfacee to maximise user experience for mobile users

Footy Plan

- Built a web application for creating and managing football tournaments with React, Express and Node
- Integrated Firebase services for user authentication and data/image storage
- Implemented RESTful API on the server side for handling various functionalities
- Tested APIs using Postman to ensure correct JSON responses and functionality
- Used Redux for efficient state management across the application

Job'd

- Android application for posting and searching for quick jobs through a bidding system; developed using Android Studio, Java, and Firebase services
- Led a team of 4 developers, utilizing Agile methodology for efficient project management and collaboration

Fashion-MNIST-AI

- Developed an AI-based deep learning model for multiclass image classification using the Fashion MNIST dataset
- Developed two models: one using Dense layers and another using ConvNet to compare their performance and determine the best model.
- Utilized libraries including TensorFlow, Keras, and Matplotlib to build, train, and visualize the models for effective performance evaluation.

EXPERIENCE

CUSTOMER SERVICE TEAM LEADER, PADDY POWER　　　　　　　　　**Jul 2021 — Present**

- Ensured customers received high-quality service by addressing their queries and complaints effectively
- Addressed gambling-related issues by recognising patterns of behavior and providing appropriate resources
- Collaborated with HR, RHD, Loss Prevention, and other departments to address issues and ensure effective shop operations
- Trained and supported team members to deliver excellent customer service
- Wrote reports on shop performance and identified areas for improvement to continuously improve services